Privacy and confidentiality policy and procedure



Shining Stars Nursery School's work with children and families involves being aware of, recording and keeping sensitive and confidential information. This policy applies to all staff, volunteers, students and management.

It is the policy of Shining Stars Nursery School to ensure that all who use and work in the provision can do so with confidence.

We respect the need for confidentiality by:

- Designating Cindy Lim, Jackie James and Marcella Forde as the lead persons for information/communications sharing.
- Ensuring that parents have access to any files and records about their own children but do not have access to information about any other children.
- Arranging to share information with parents who request it, in private.
- Ensuring that issues to do with the employment of staff, volunteers and students, whether paid or unpaid, remain confidential to the people directly involved with making personnel decisions.
- Enabling staff, volunteers and students to have access to their own files and records, but not to information about any other member of staff, volunteer or student.
- Ensuring that staff, volunteers and students do not discuss concerns about individual staff members with anyone other than their delegated manager (or that person's delegated manager).
- Ensuring that staff, volunteers and students sign that they have read, accept and implement this privacy and confidentiality policy at their induction.
- Keeping all documents/forms and electronic data containing personal information securely in line with the Data Protection Act 1998 which covers GDPR (General Data Protection Regulation) this also applies to transporting personal information from place to place. Information we hold is on a password protected laptop and dropbox, as well as a locked filing cabinet.
- Registering with the Information Commissioner's Office regarding the information held on children in our care on any electronic device (computer, mobile phone, USB flash drive/memory stick, digital camera, memory card, and so on) OR being aware of the Information Commissioner's Office regarding the information held on children in our care and ensuring we do not need to register.
- Ensuring that confidential information is shared with other agencies only by Shining Stars Nursery School's delegated person who has the authority to do so. In these circumstances the parents' consent is obtained (except in cases where this may place a child at risk).

- Making available personal data to CIW as required by day care regulations.
- Keeping records of concerns/information relating to children's safeguarding confidential and in line with Shining Stars Nursery School's child protection policy and the All Wales Child Protection Procedures https://safeguarding.wales/
- Taking seriously any breach of confidentiality at Shining Stars Nursery School. This is considered as gross misconduct that can lead to disciplinary action and dismissal.
- Following statutory regulations regarding the period of storing information (for example: company law, insurance company, CIW, Data Protection Act 1998, GDPR, charity law and local authority). We keep personal information for at least three years after the last date on which the child attended and accident records for at least 7 years.
- Disposing of any information (that can be disposed of) responsibly, by shredding or burning.
- Ensuring any computer or electronic device holding personal data is wiped before it is passed onto a third party.
- Ensuring that any computer or electronic device that has shared use (for example in a committee member's family) has a system of password protection (as a minimum) for any stored personal information.
- Obtaining parents' consents before using cameras, or video recording equipment with their children.

This Privacy and Confidentiality policy and procedure was passed for use in Shining Stars Nursery School	
On: 11 November 2023	
By: Cindy Lim	Position: Director

Date of planned review: 01 September 2024